



OFFICE OF THE CHIEF OF RESCUE

September 6, 2013

INSTRUCTIONAL BULLETIN #13-34

TO: All Fire and Rescue Personnel
FROM: Ivan T. Mote, Division Chief/Rescue *ITM*
RE: **The Florida Patient's Bill of Rights**

To all personnel, this is a reminder that according to Florida Statue 381.026; The Florida Patient's Bill of Rights and Responsibilities:

- **4(b) Information.—**
 - 1. *A patient has the right to know the name, function, and qualifications of each health care provider who is providing medical services to the patient. A patient may request such information from his or her responsible provider or the health care facility in which he or she is receiving medical services.*

If you are ever in the process of providing **FIRE/EMS** services as an employee of the JFRD, and the patient, other healthcare providers, or the public in general has questions about your name, function, and qualifications, you are directed to provide this information truthfully and in a courteous manner.

Proper wear of your uniform with name tags, JFRD patches, and EMT/Paramedic patches will help to eliminate the need for questions.

Lying about your name, function, and /or qualifications will be cause for formal discipline.

Thank You

ITM/af

